

Thomas Williams

Instructional Designer

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PROFESSIONAL EXPERIENCE

Technical Writer / Instructional Designer

Texas A&M San Antonio | San Antonio, TX | Remote

May 2021 - Present

- Develop interactive lessons for the Intercultural Development Research Association.
- Create self-paced modules for help desk support using Articulate 360 and Camtasia.
- Assemble training systems to guide users in utilizing Accredible's credentialing platform.
- Build courses and facilitated training on the Digital Inclusion team's Blackboard LMS site.

eLearning Developer

Cozy English Academy | Nagasaki, Japan | Remote

Apr 2020 - May 2021

- Consulted on best practices in multimedia learning principles for EdTech applications.
- Contributed to the acquisition of more customers, leading to a 308% growth in revenue.
- Developed instructor-led eLearning experiences for learners enrolled in English courses.
- Utilized multiple platforms such as Storyline 360, Camtasia, Adobe Cloud, and Captivate.

Instructor

Chungdahm | Daejeon, South Korea | On-site

Feb 2015 - Feb 2020

- Provided learning experiences around topics in philosophy, current events, and literature.
- Evaluated learning effectiveness to meet national and international assessment standards.
- Facilitated learning environments to assist hundreds of learners with activities and projects.
- Trained new teachers on utilizing and troubleshooting proprietary instructional technologies.

EDUCATION

Master's Degree in Education - Instructional Design and Technology

West Texas A&M University

2019

Bachelor of Arts - Business Management and Finance

Hood College

2010

SKILLS

Technical: Articulate, Camtasia, Captivate, Adobe CC, learning management systems

Methodological: ADDIE, Agile, multimedia learning, adult learning, design thinking, gamification

CERTIFICATIONS

[Google Coursera Specializations: IT Support, UX Design, Project Management](#)